













## LET'S START FROM THE BEGINNING

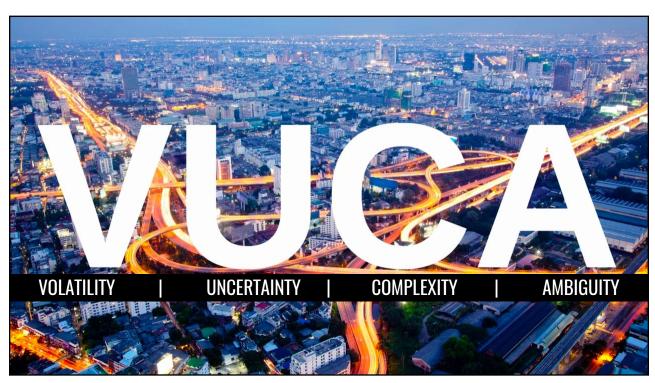






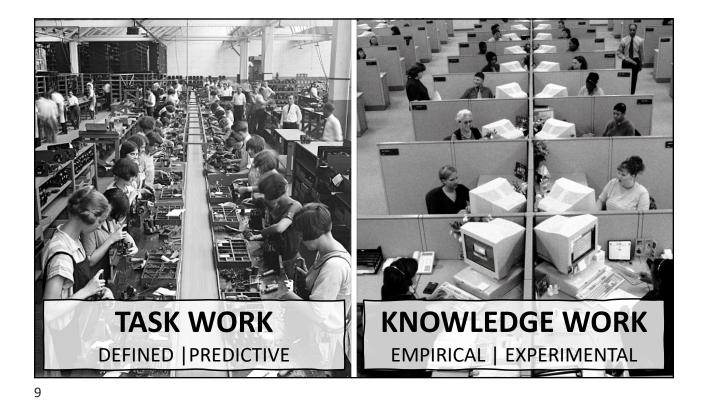












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#### **Manifesto for Agile Software Development**

We are uncovering better ways of developing software by doing it and helping others do it. Through this work we have come to value:

Individuals and interactions over processes and tools
Working software over comprehensive documentation
Customer collaboration over contract negotiation
Responding to change over following a plan

That is, while there is value in the items on the right, we value the items on the left more.

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#### A MINDSET FOR LEARNING & EXPERIMENTATION

#### FIXED MINDSET

I believe that my [Intelligence, Personality, Character] is inherent and static. Locked-down or fixed. My potential is determined at birth. It doesn't change.

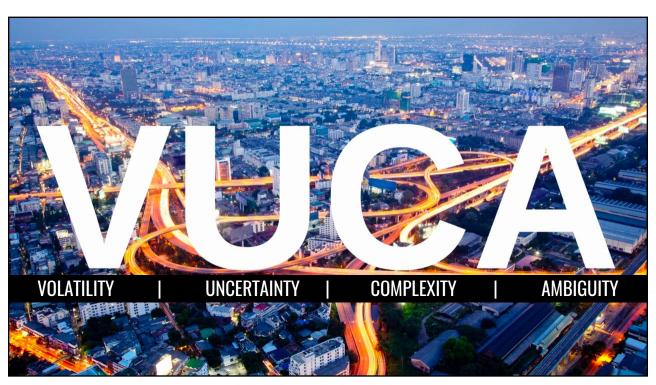
Desire to Look Good / To Demonstrate
Avoid failure
Avoids challenges
Stick to what they know
Feedback and criticism is personal
They don't change or improve

#### **GROWTH MINDSET**

I believe that my [Intelligence, Personality, Character] can be continuously developed. My true potential is unknown and unknowable.

Desire continuous learning / To Develop
Confront uncertainties.
Embracing challenges
Not afraid to fail
Put lots of effort to learn
Feedback is about current capabilities

Based on the work of Carol Dweck







#### THE AGILE MINDSET

#### FIXED MINDSET

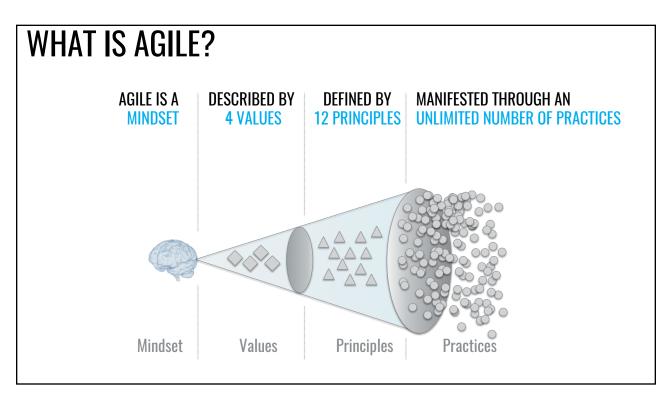
When faced with uncertainty & ambiguity they have a desire to reduce risk of failure by "forcing work to a known state" or by "freezing things" and keeping them that way

#### **AGILE MINDSET**

When faced with uncertainty & ambiguity they have a desire to learn and discover effectively and efficiently through feedback then adapting based on what they learned

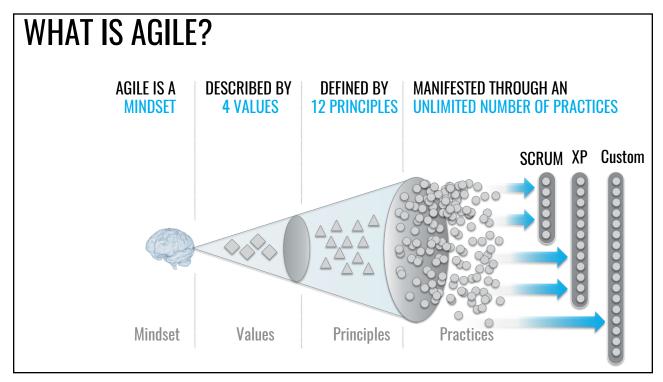
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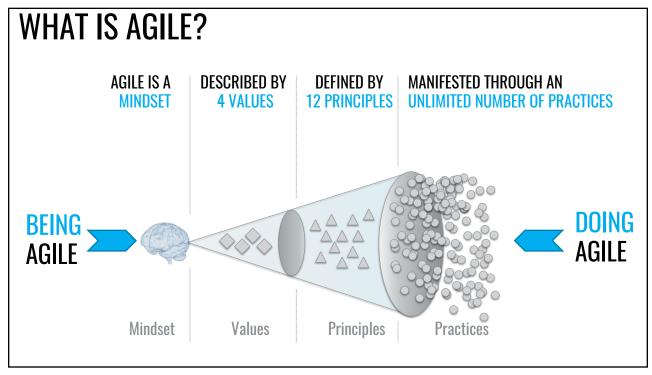
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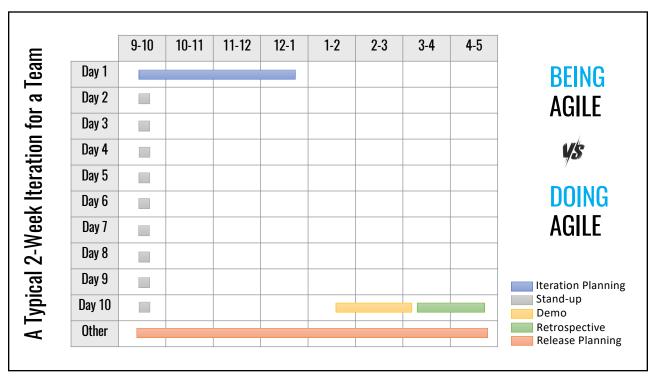


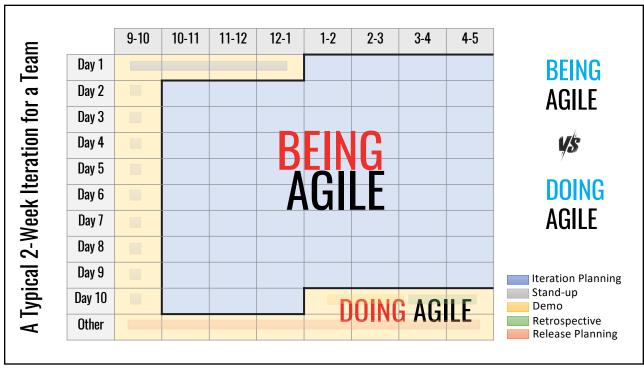
























#### <u>A</u>gile

as a process and framework



- Scrum
- Kanban
- ScrumBan
- Scaled Agile Framework (SAFe)
- Scrum at Scale (Scrum of Scrums)
- Large Scale Scrum (LeSS)
- · Disciplined Agile
- Extreme Programming (XP)

#### <u>agile</u>

as a mindset and culture



- Welcome Change
- · Fail early and Learn quickly
- · Seek feedback early and often
- Regularly communicate with customers
- · Take ownership of tasks
- · Provide Visibility
- · Choose collaboration
- Inspect and Adapt

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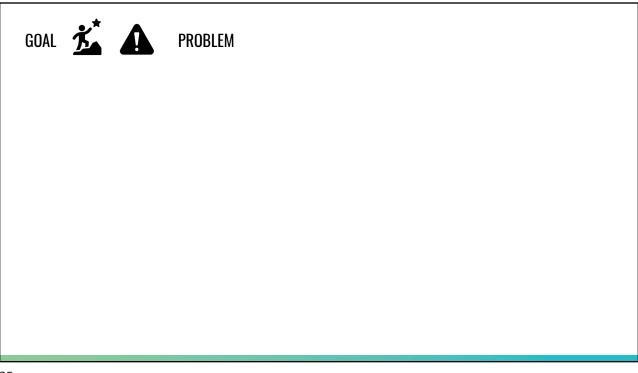
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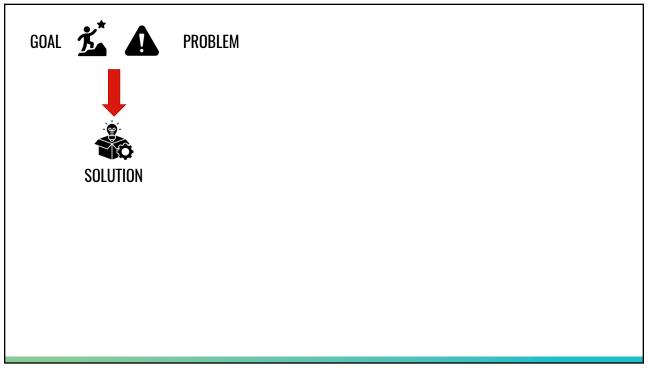
#### **Technical Change**

#### **Behavioral Change**



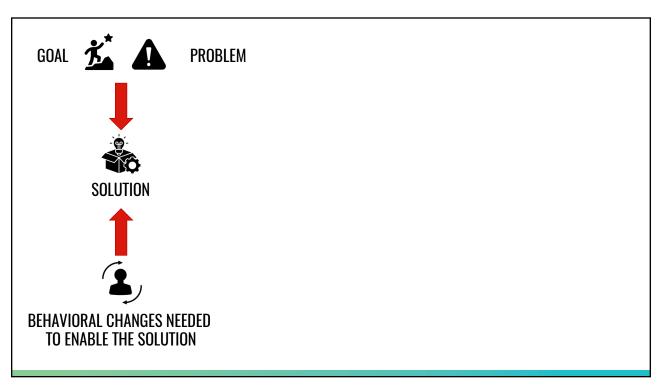










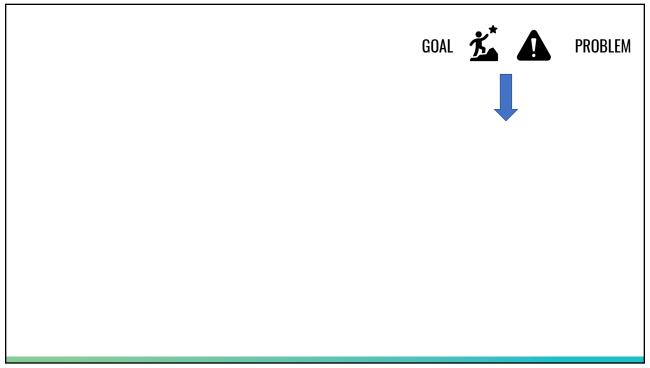






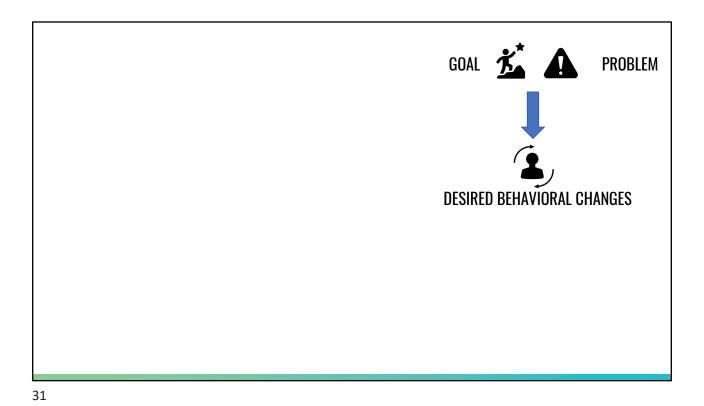












GOAL TO PROBLEM

DESIRED BEHAVIORAL CHANGES

SOLUTIONS NEEDED TO ENABLE / MOTIVATE THE DESIRED BEHAVIORAL CHANGES





















### TRADITIONAL CHANGE MANAGEMENT MINDSET





BEHAVIORAL CHANGES NEEDED TO ENABLE THE SOLUTION

#### HUMAN-CENTRIC CHANGE MANAGEMENT MINDSET

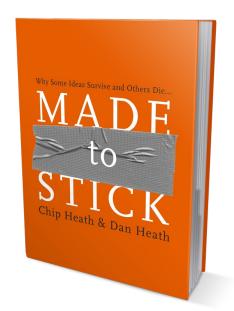




SOLUTIONS NEEDED TO ENABLE / MOTIVATE THE DESIRED BEHAVIORAL CHANGES

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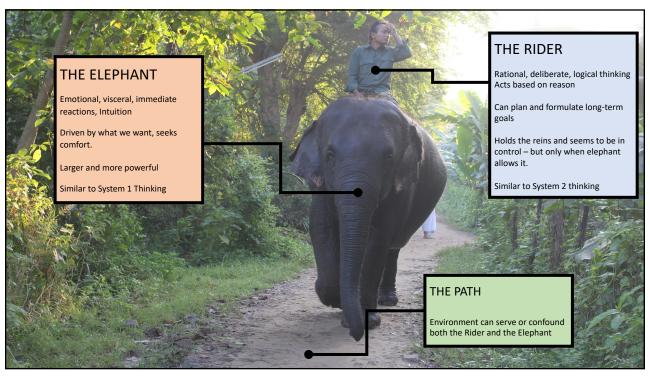
### CHIP HEATH AND DAN HEATH Authors of Made to Stick + 3 other books NY Times Best Sellers

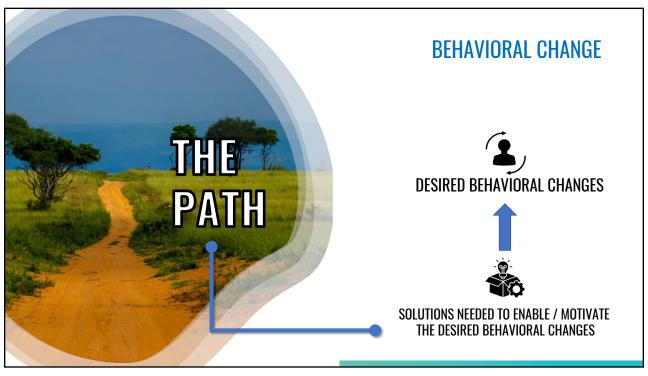


Made to Stick was named the Best Business Books



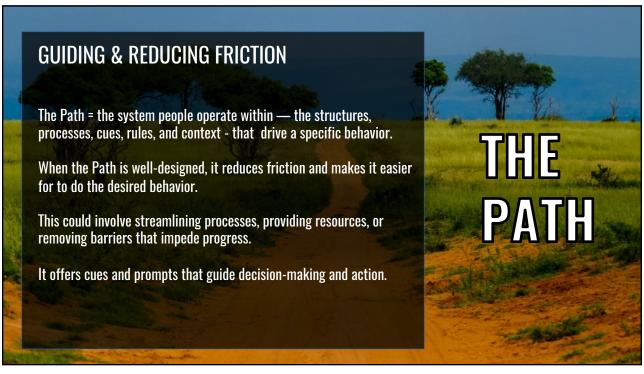










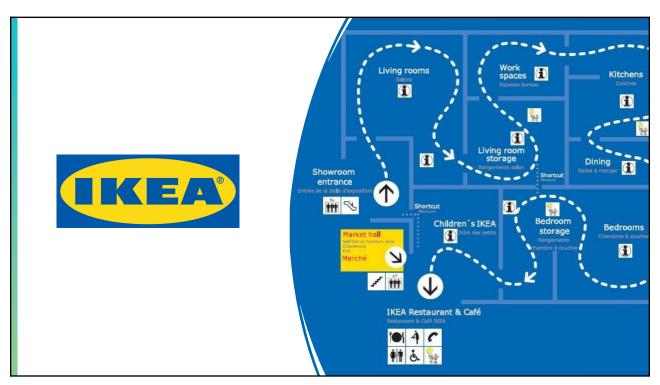








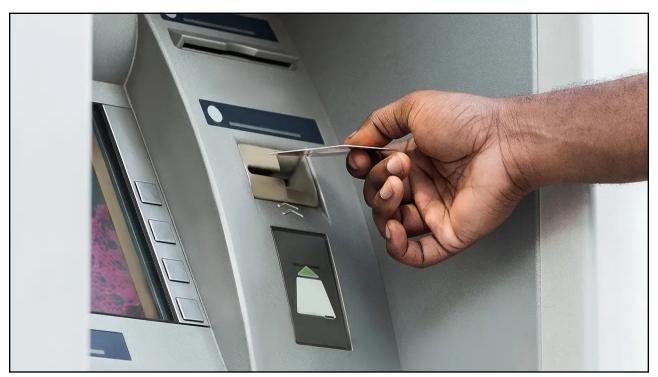






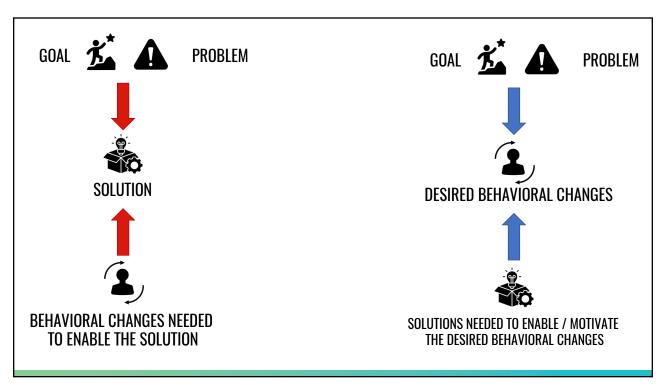


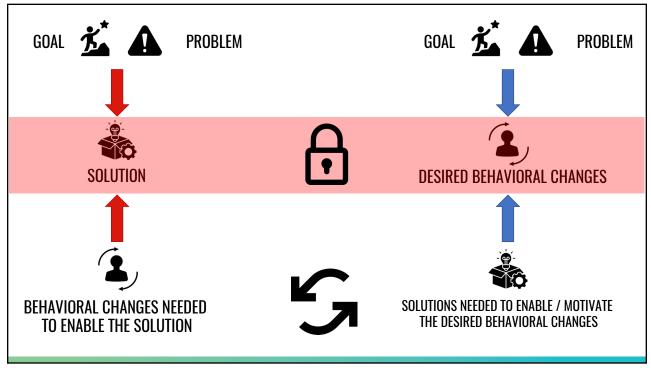






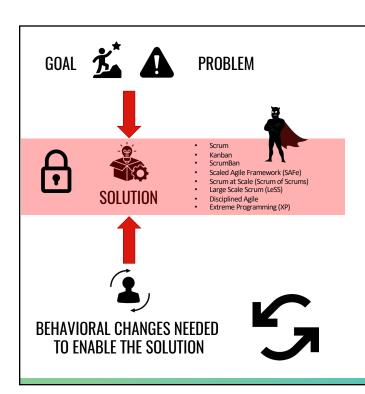








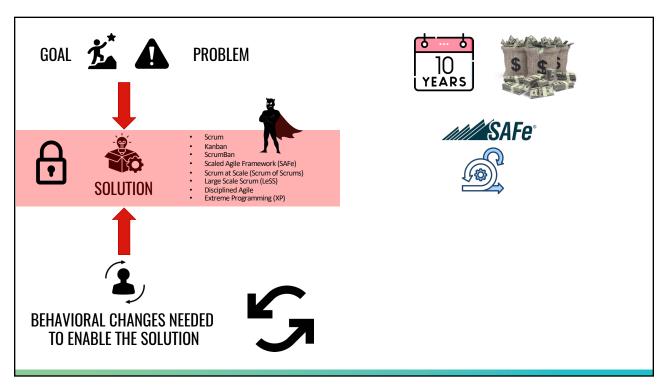




- The goal became "adopt the framework."
- Success became measured by compliance (how many teams are doing the framework
- Education focused on practices and rituals how to do
  the framework "properly," rather than helping people
  understand the why behind those practices (the mindset)
- Rewriting Job Titles to Fit the Framework
- Coaching was focused on helping people properly adopt the new framework not the new mindset and behaviors
- Changed **reward systems** for hitting framework metrics
- Teams mastered tools like Jira and others. They became fluent in the tool, not in collaboration, experimentation, or feedback loops

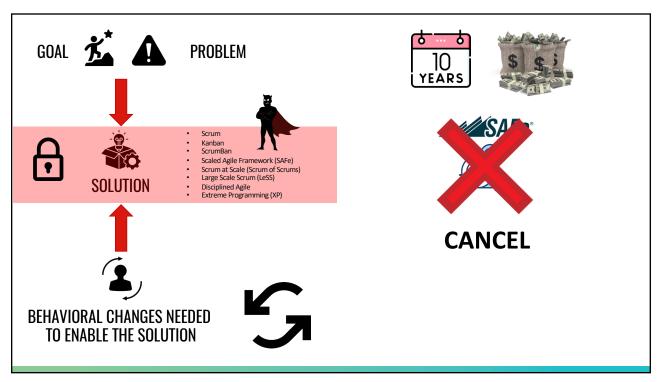
The process changed for sure AND that was GOOD! – but did the mindset change? Did we see the **desired** behaviors?

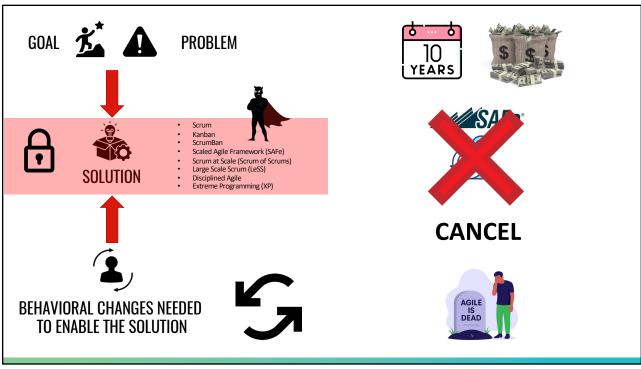
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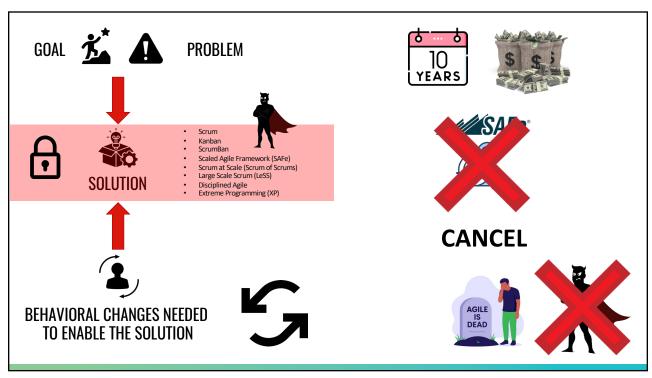








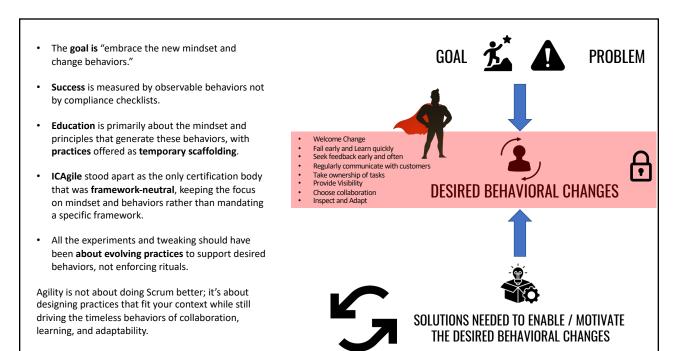












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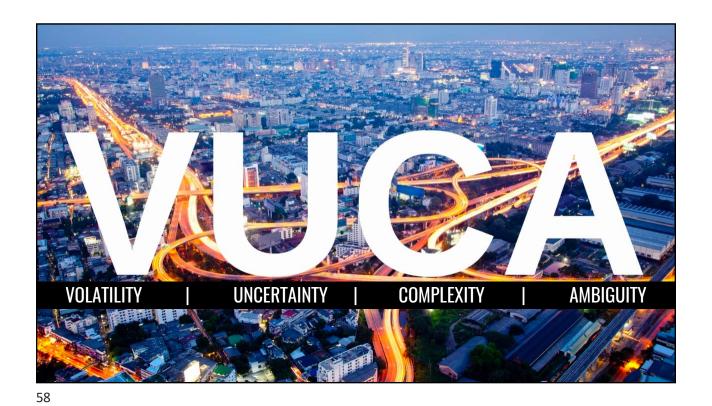
## SO WHERE ARE WE TODAY

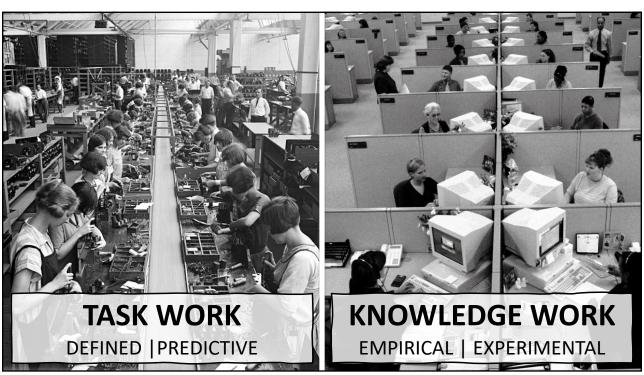








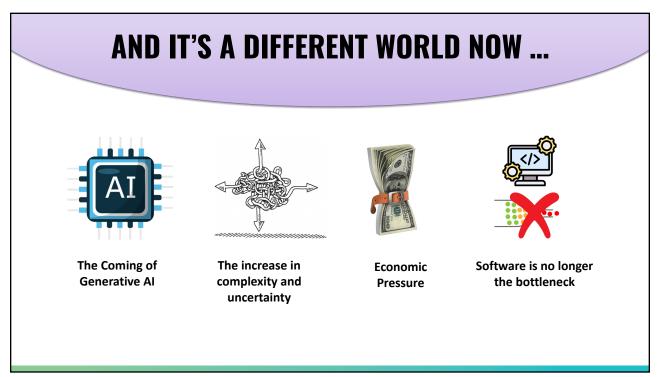






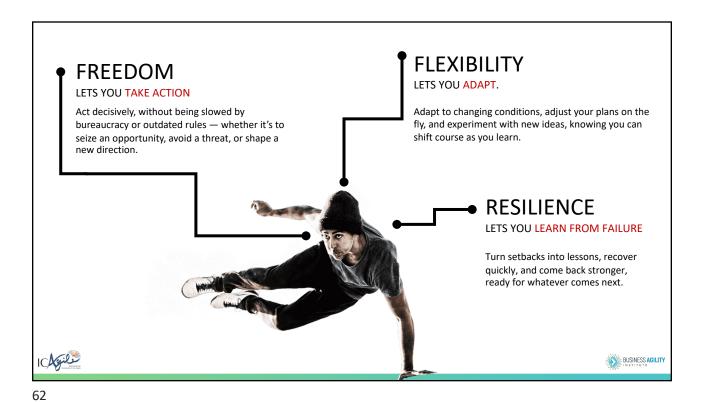












#### **BUSINESS AGILITY**

is a set of organizational capabilities, behaviors and ways of working that affords your business the freedom, flexibility, and resilience to achieve its purpose.

No matter what the future brings.

















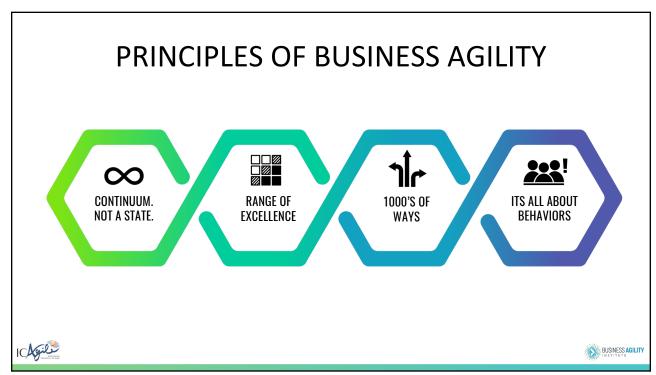






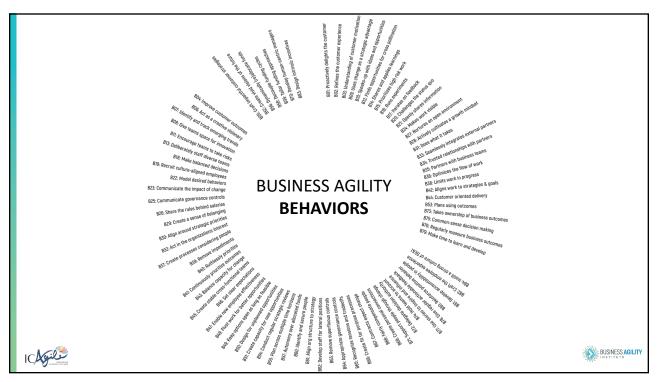


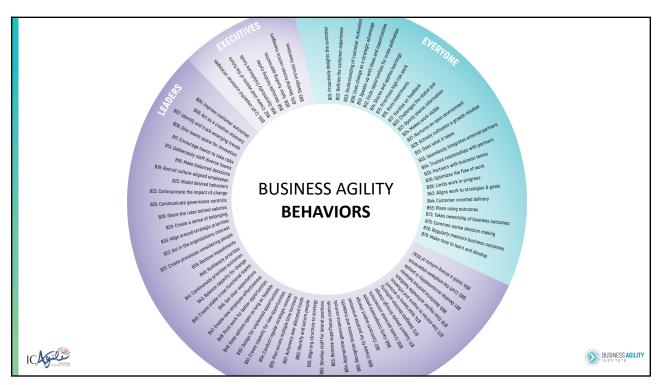






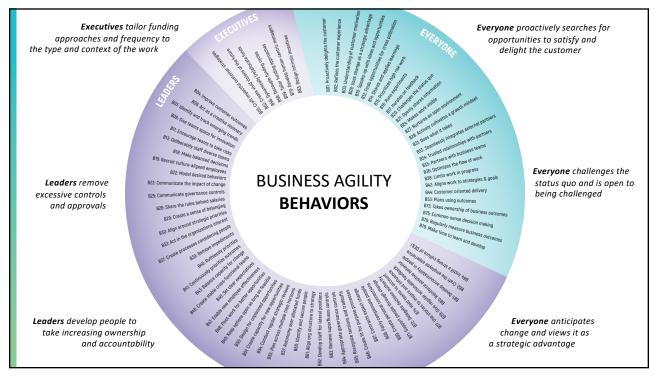


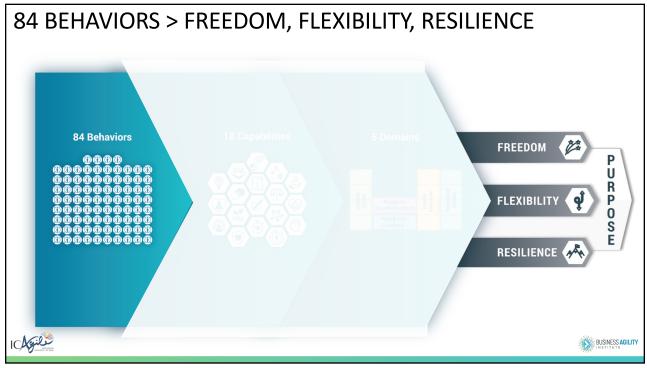






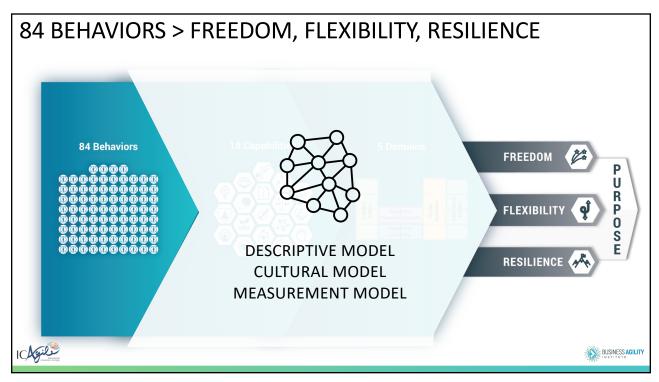


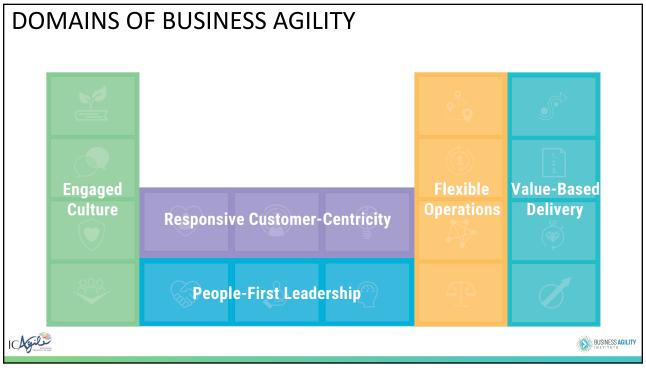






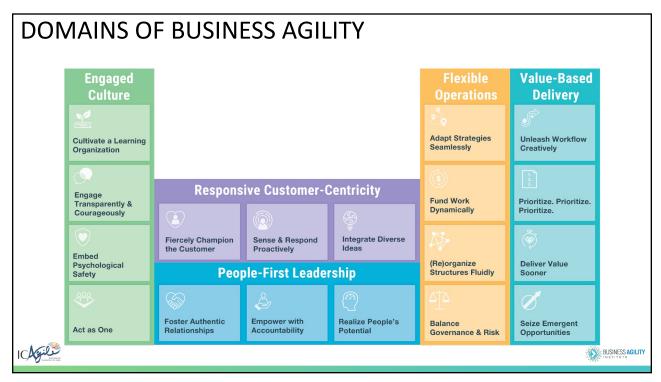


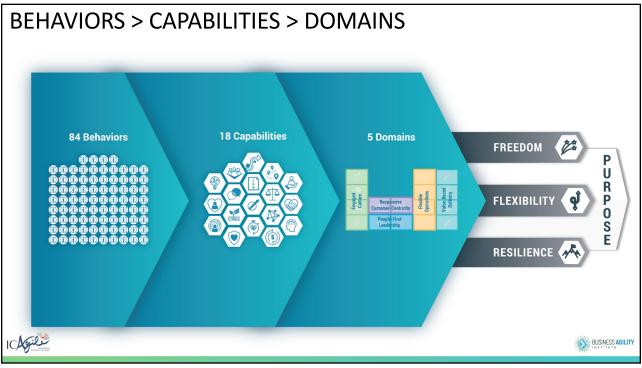


















THE AGILITY OF THE ORGANIZATION

ORGANIZATION

SYSTEM

ORGANIZATION





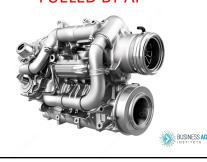


THE ORGANIZATION

THE AGILITY OF THE ORGANIZATION



VALUE-CREATION SYSTEM
FUELED BY AI



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#### Without agility, AI turns speed into chaos



More data, more automation, more speed—without agility—means more **risk**, **rework**, and **misalignment**.

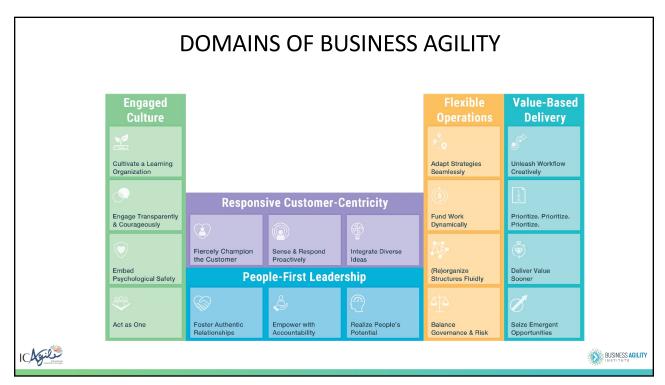


































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