

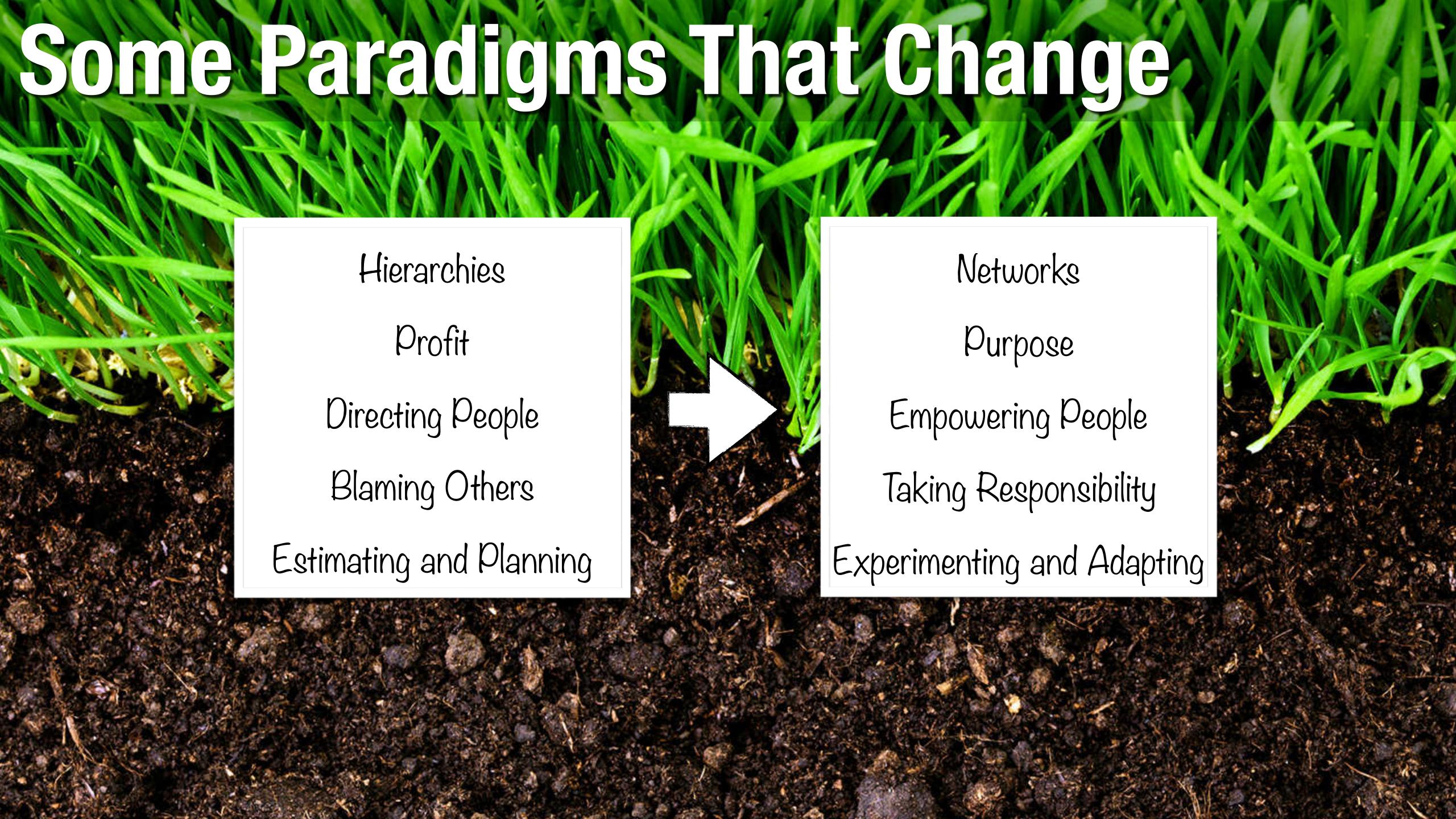
Andrea Provaglio

Agile Enterprise Coach

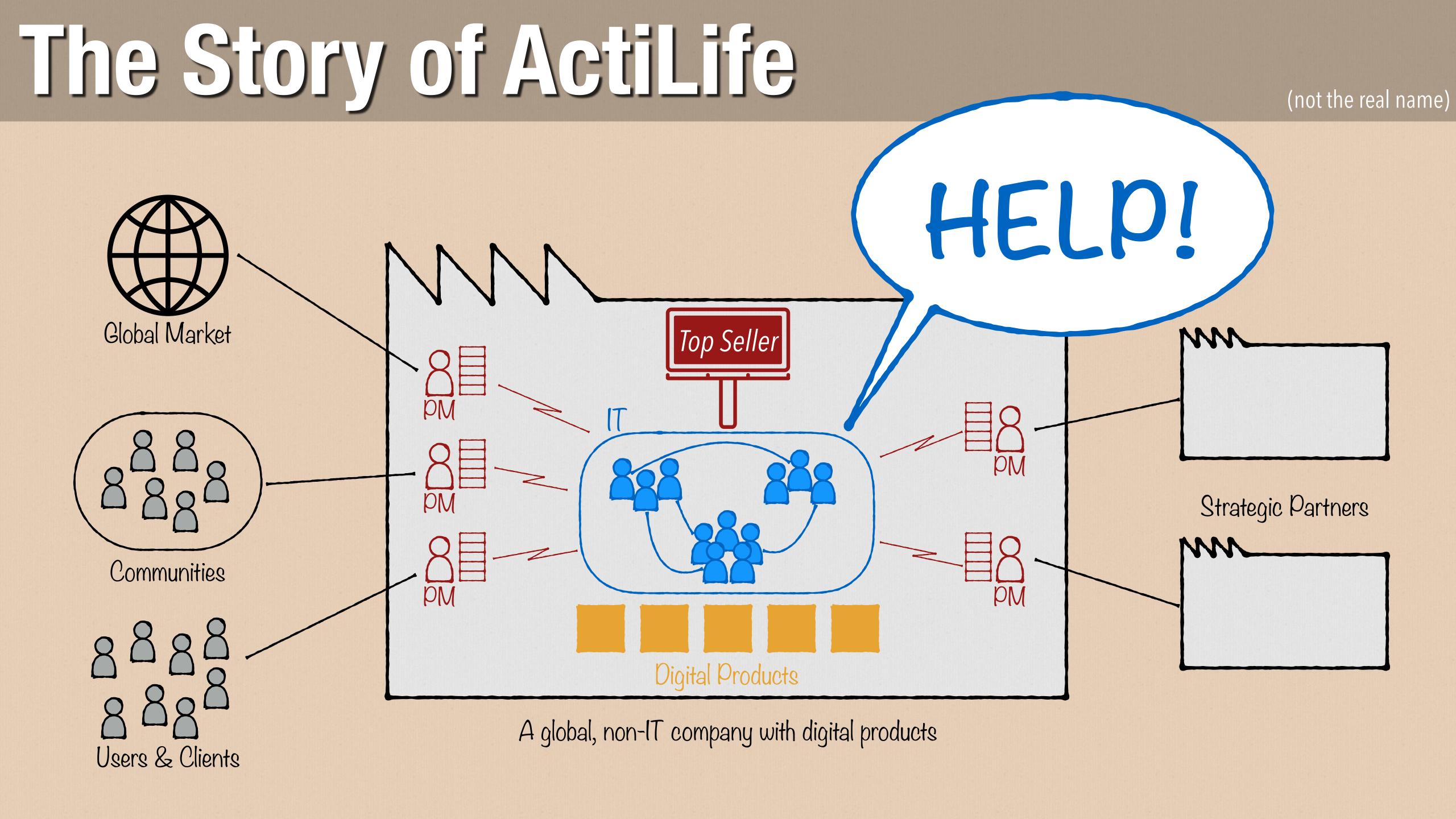
@andreaprovaglio





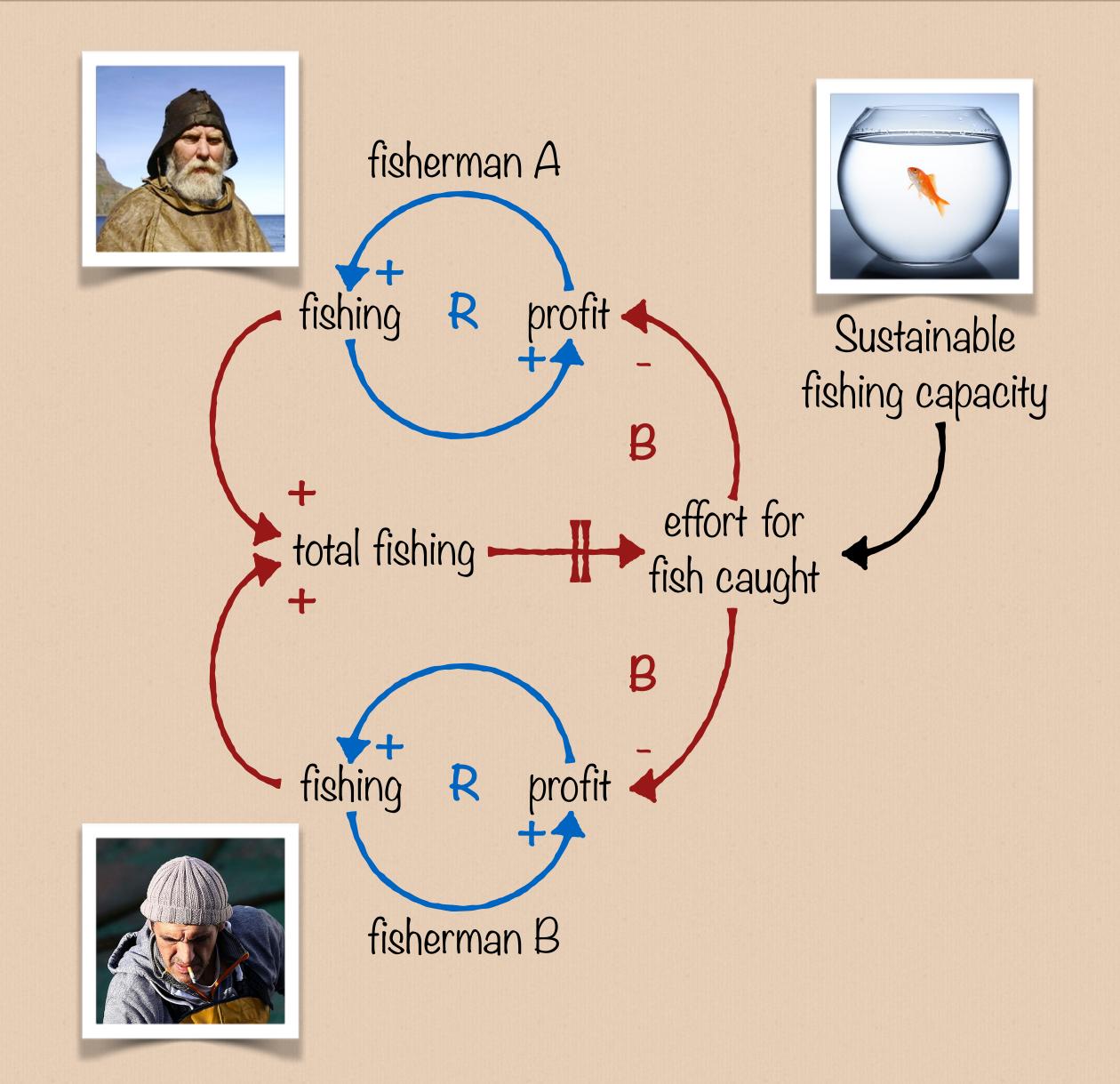


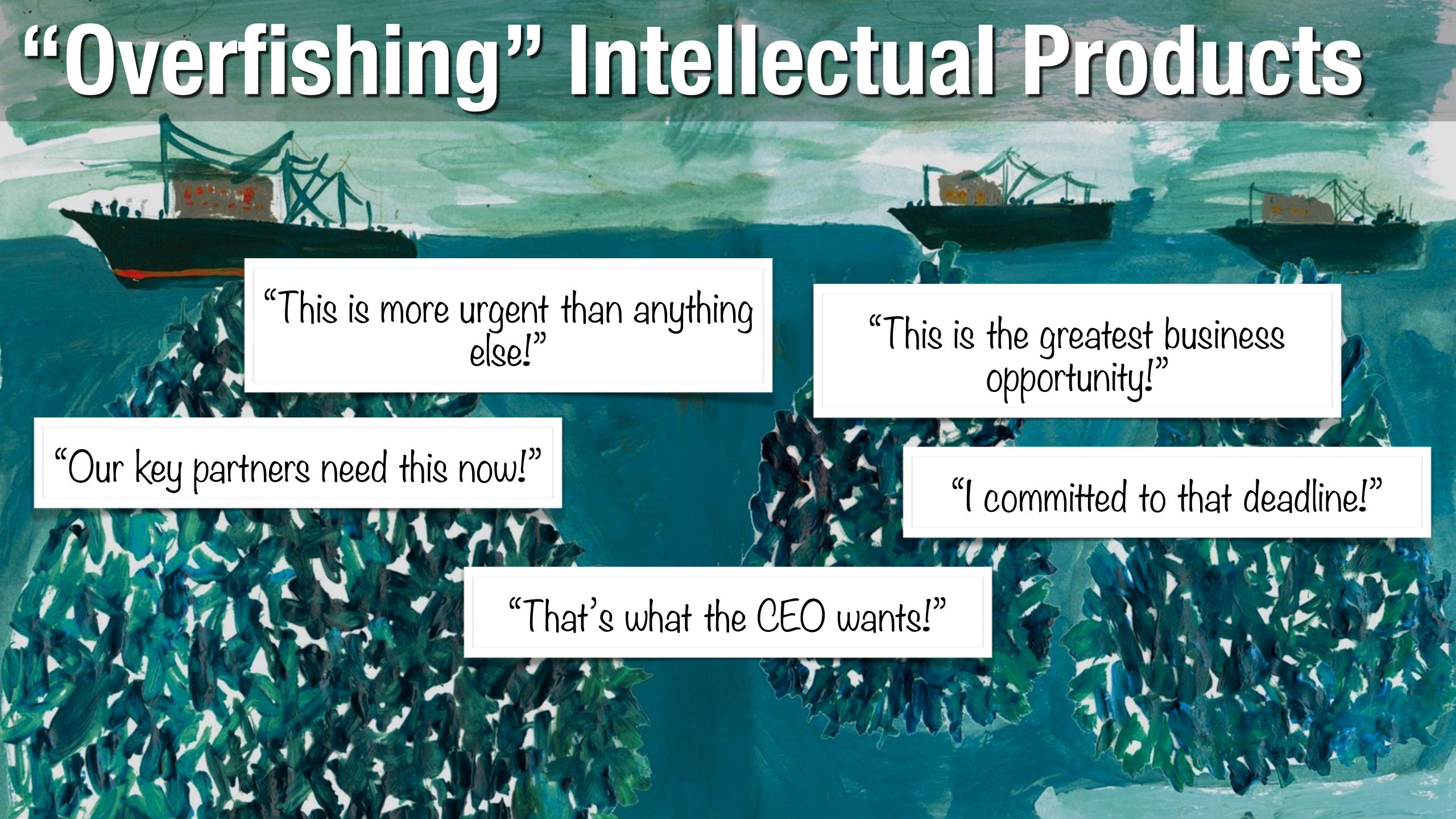




## The Tragedy of the Commons

"A term used in social science to describe a situation in a sharedresource system where individual users acting independently according to their own self-interest behave contrary to the common good of all users by depleting or spoiling that resource through their collective action." (Wikipedia)



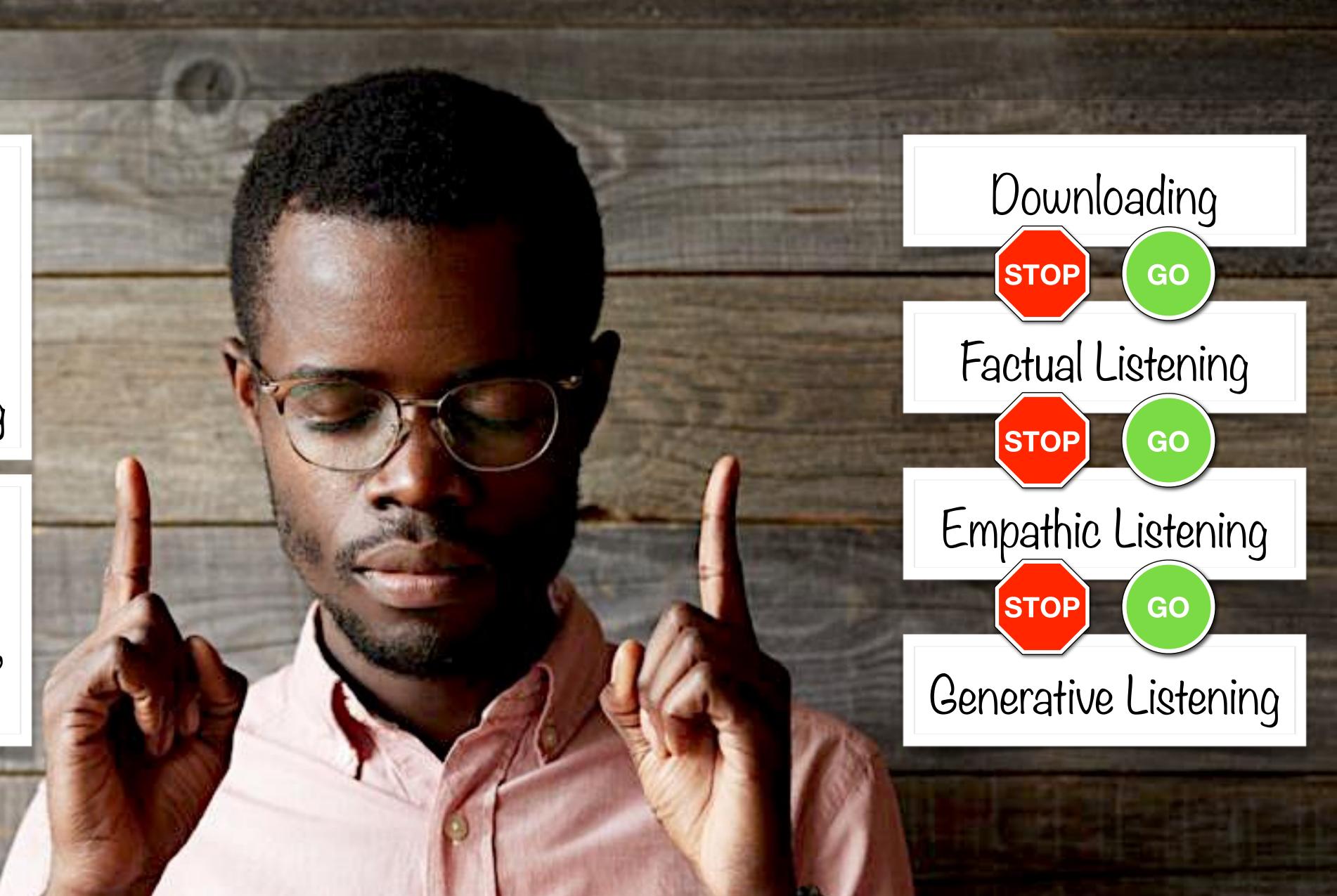




## Listening

A fundamental leadership skill.
Change depends on awareness, on perceiving and adapting

How we listen changes our perception and our relationships. Therefore, everything.



## Promoting Factual Listening



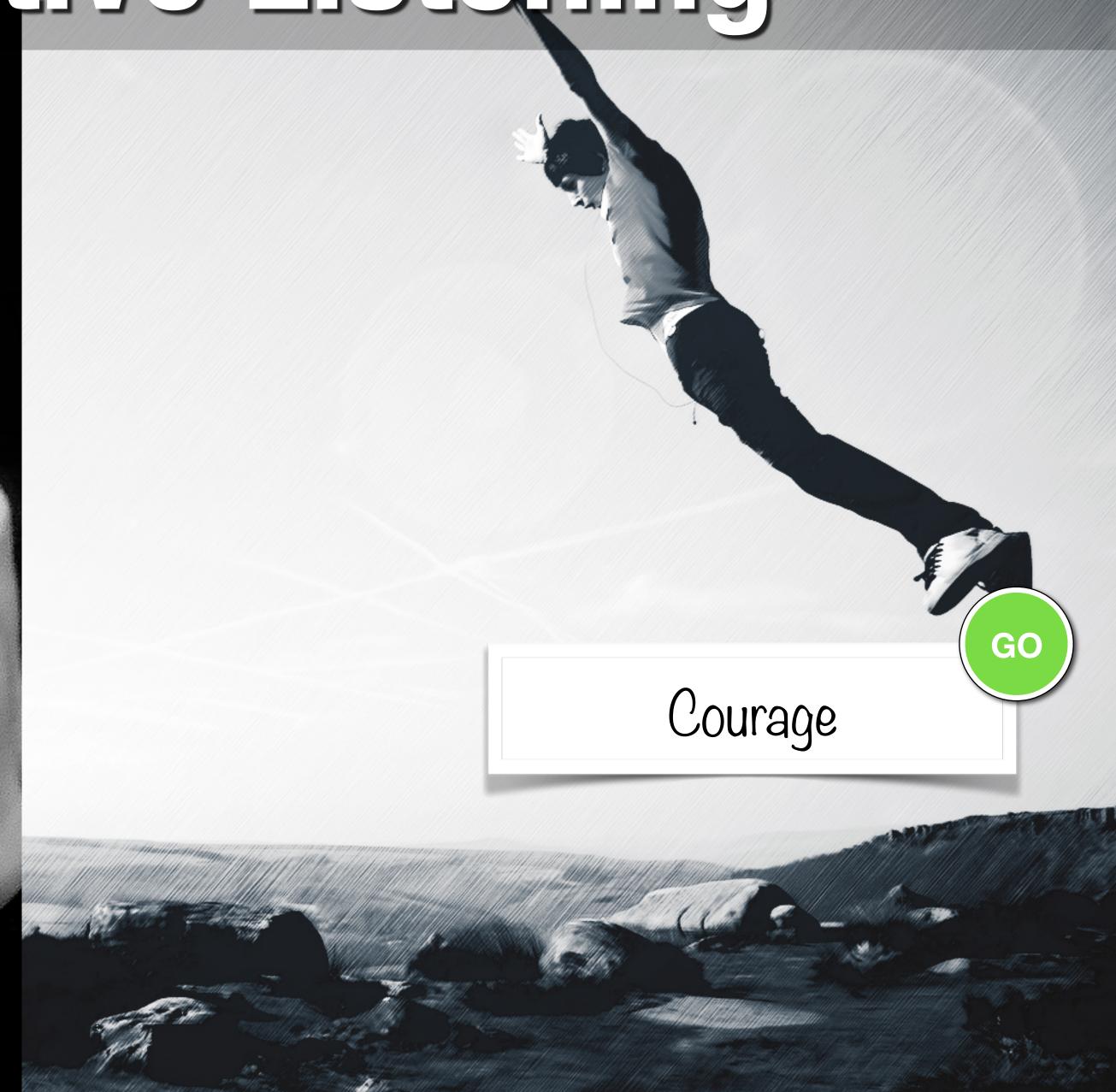


# Promoting Empathic Listening



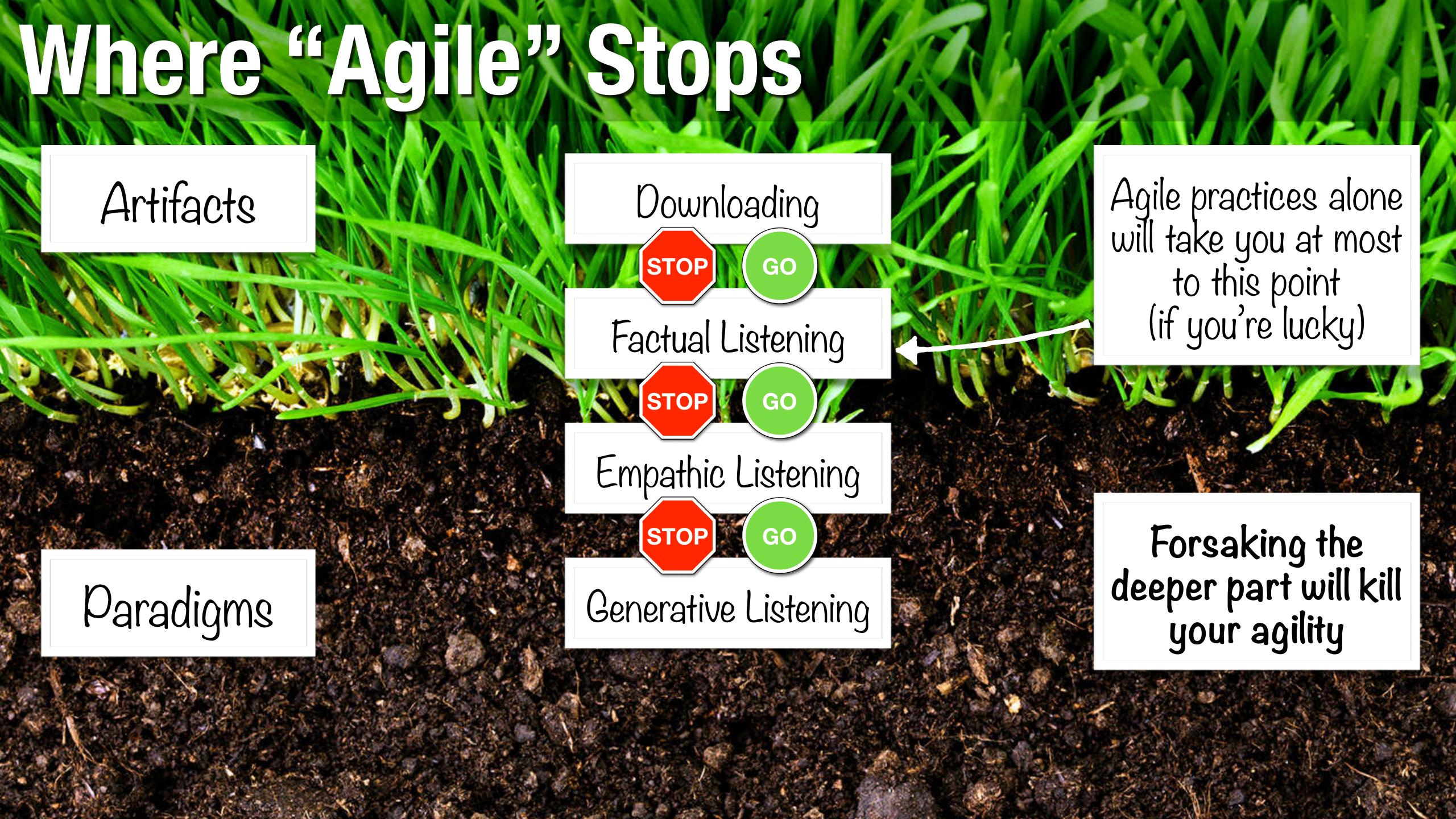
Promoting Generative Listening





## The Effects Of Listening

Self-leadership Horizontal System awareness (Dialogue) Leadership Self-awareness





WHAT THEY SAY: We want to change!

want consultancy

WHAT THEY THINK: as long as you fix "them" and you don't touch the existing power structures

coaches are consultants

My personal guesstimation

after 10 years in the field

WHAT THEY SAY: I'll coach you in your change!

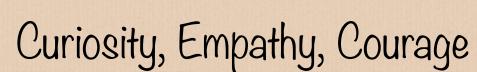
WHAT THEY THINK: I'll fix you, teach you, show you, make you right



## The Whole Picture



New Paradigms





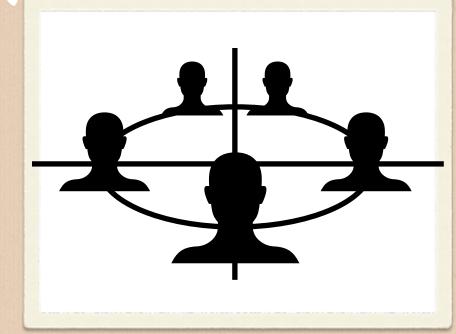
Clear Knowledge



Listening



Horizontal Leadership



Awareness, Dialogue

### Want to Talk?



